

Community Paramedicine

Protecting Your Privacy

When you receive care or services through the community paramedicine program, we will collect personal information directly from you as authorized under section 26(c) and 26 (e) of the Freedom of Information and Protection of Privacy Act ("FIPPA"). We collect, use and share your personal information for these purposes:

To provide care and support

To help maintain and improve CP care and services

To assure quality of care

For education and training

To do research with consent or as permitted by law

To help measure and fund

To confirm your identity
(ie. Ministry of Health Services)

As required by law (ie. Court order or for reportable conditions) and as authorized by FIPPA

To request your community Patient Care records, go to www.bcehs.ca and click on Health Info.

If you have any questions regarding the collection of your information you may direct those inquiries to:

Patient Records Office/ BCEHS

PO Box 9600 Stn Prov Govt Victoria, BC V8W 9P1

PH: 250-953-3298 | Email: patientrecords@bcehs.ca

Land Acknowledgment

We recognize with gratitude that this document was authored on the traditional, ancestral and unceded territory of the Coast Salish Peoples - the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səlilwətət (Tsleil-Waututh) Nations.

Further, we are grateful to live, work and be in relationship with all Indigenous Peoples and Communities from across many ancestral and unceded territories, covering all regions of what is colonially known as British Columbia

Indigenous artwork designed by: Perry Skyjack
Leey'qsun Mustimuhw/ Hul'q'umi'num

Comments & Concerns

BCEHS invites you to give us your feedback, including compliments, through the PHSA Patient Care Quality Office (PCQO). Please help us improve our services by providing your feedback.

PHSA Patient Care Quality Office

Phone: 1-888-875-3256 (toll free)

Email: pcqo@phsa.ca

www.bcehs.ca/contact

For more information

Visit: www.bcehs.ca/our-services

Email: CommunityParamedicine@bcehs.ca

Phone: 604-660-2172



Bringing care
to your home

Welcome to Community Paramedicine

What is Community Paramedicine?

Community Paramedics in BC are licensed Paramedics who use their skills in non-urgent settings - in patients' homes or community settings.

They focus on community outreach and awareness, health promotion that includes providing CPR and AED training sessions, and the provision of primary as well as palliative care.



Services Provided

You have been referred to the community paramedicine program by your family doctor or other health care professional. Your community paramedic will provide services as outlined in your care plan and as requested by the referring professional.

These services may include (but are not limited to):

- Checking blood pressure
- Assisting with diabetic care
- Helping to identify fall hazards in your home
- Medication self-management assessment
- Post-injury or illness evaluation
- Assisting with respiratory conditions.

Your community paramedic may not diagnose a medical condition, prescribe medications, or develop a treatment plan.

"Since she comes in, I started checking my blood sugar and haven't had high blood sugar. If I didn't have CP, I wouldn't be here today".

"I feel safer because I know someone comes to check on me; I look after myself better".
- CP Client

My Community Paramedic

- | | |
|---|--|
| ✓ | Comes to my home for regularly scheduled visits |
| ✓ | Helps me to stay connected with my family doctor or nurse practitioner |
| ✓ | Supports me in managing my health so I can continue to live at home safely |
| ✓ | Checks in with me about my medications |
| ✓ | Looks for fall hazards in my home, and suggests ways of correcting them |
| ✓ | Connects me to healthcare resource when I need additional help |
| ✓ | Listens to me when I have concerns about my health and works to get me the assistance I need |

